



**Office of the Director, Fiscal and Human Resources**

501 Woodlane Drive, Suite 230C, Little Rock, AR 72201

Phone: (501) 683-1787 | Fax: (501) 682-4833

**Executive Office, Claims and Appeals, and Field Services**

2200 Fort Roots Drive, Building 65, Room 119, North Little Rock, AR 72114-1756

Phone: (501) 370-3820 | Fax: (501) 370-3829

**Asa Hutchinson**  
Governor

**Nathaniel (Nate) Todd**  
Director

**Grievance Officers:**

- Mary Anne Parker  
870-588-4400, phone  
870-588-4666, fax  
3600 Hwy 163, Birdeye, AR 72324  
[Maryanne.parker@arkansas.gov](mailto:Maryanne.parker@arkansas.gov)
- Carole Blanks  
501-683-2446, phone  
501-682-4833, fax  
501 Woodlane Drive, Suite 230C, Little Rock, AR 72201  
[Carole.blanks@arkansas.gov](mailto:Carole.blanks@arkansas.gov)
- Donald Plowman  
479-444-4067, phone  
479-444-4068, fax  
1100 North College Ave., Bldg. 1, Room PC003, Fayetteville, AR 72703  
[Donald.plowman@va.gov](mailto:Donald.plowman@va.gov)
- Hope Summers  
501-370-3820, phone  
501-370-3829, fax  
2200 Fort Roots Drive, Bldg. 65, Room 119, North Little Rock, AR 72114  
[Hope.summers@arkansas.gov](mailto:Hope.summers@arkansas.gov)
- Michael Saravane  
479-695-0173, phone  
479-695-0184, fax  
1179 North College Ave., Fayetteville, AR 72703  
[Michael.saravane@arkansas.gov](mailto:Michael.saravane@arkansas.gov)

**Hearing Officers:**

- John Dugan  
501-370-3820, phone  
501-370-3829, fax  
2200 Fort Roots Drive, Bldg 65, Room 119, North Little Rock, AR 72114  
[John.dugan@va.gov](mailto:John.dugan@va.gov)
- Ronald Jackson  
501-683-2259, phone  
501-992-1049, fax  
1501 West Maryland Avenue, North Little Rock, AR 72120  
[Ronald.jackson@arkansas.gov](mailto:Ronald.jackson@arkansas.gov)
- Matt Nokes  
501-683-1862, phone  
501-682-4833, fax  
501 Woodlane Drive, Suite 230C, Little Rock, AR 72201  
[Matthew.nokes@arkansas.gov](mailto:Matthew.nokes@arkansas.gov)
- Warren Douglass  
479-444-7001, phone  
479-695-0184, fax  
1179 North College Ave., Fayetteville, AR 72703